

EUROPEAN STANDARDS FOR SAFE RE-USE OF SPARE PARTS



Safe re-use of spare parts

Recycling of spare parts for cars has environmental and economical advantages. Cars are dismantled in a safe manner to avoid leakage or spills of dangerous liquids. Usable spare parts are then checked and labelled for re-use, before being offered for sale at a reasonable price. This system of re-use ensures that we protect the environment and preserve the world's natural resources, those that would otherwise be used in the manufacture of new parts.

»Green Parts« as named by EGARA, are those parts that have been safely removed, tested, and stored, to ensure optimum quality to the buyer, and the highest standard of protection to the environment.

EGARA

European Group of Automotive Recycling Associations, is the European umbrella association of national Automotive Recycling associations in Denmark, Belgium, Finland, France, Ireland, Netherlands, Norway, Poland, Sweden, Switzerland and the UK.

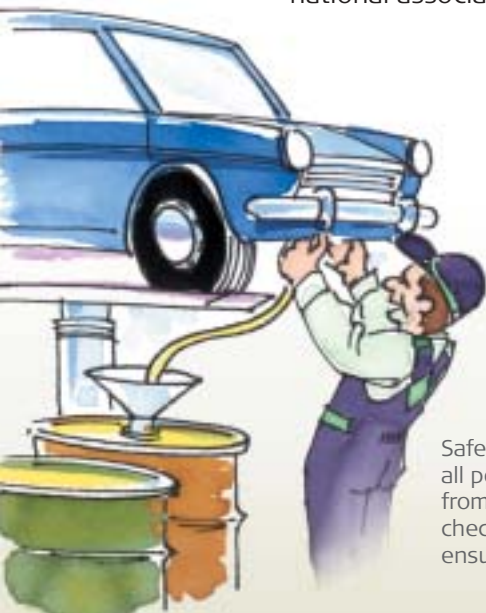
As such, EGARA represents professional, environment conscious Automotive Recyclers/Dismantlers across Europe. Since its foundation in 1991, EGARA has had these objectives:

- to develop and defend the interests of the European automotive recyclers
- to support activities in order to facilitate the trade in second hand automotive parts

The objectives are based on our core business philosophy, »Safe re-use«, which we describe like this: **Providing the right good quality used parts and components for the right car, ensuring that all parts and components have been properly controlled and tested and therefore do not impose safety or environmental hazards.**

In order to facilitate this, and knowing that our customers have a strong interest in it, EGARA has initiated a development of standards for quality certification, with the objective of obtaining a European harmonisation.

As the first, tangible step in this direction, EGARA publish this set of minimum certification standards for selling green parts. For detailed information concerning certification systems or standards in individual countries, please contact the national associations listed on the last page of this brochure.



All usable spare parts are registered with plenty of details – car model, type, year, kilometrage and quality.

Safe re-use means that, in addition to removing all potentially dangerous liquids and materials from the car before dismantling it, all parts are checked and labelled before they are sold, ensuring »the right part, for the right car«.



MINIMUM CERTIFICATION STANDARDS

FOR SELLING GREEN PARTS

» Basic requirements of the certification system

- The basic EGARA requirements (incorporated in existing national certification schemes) must be checked by an authorised and independent third party
- The automotive recycler has to fulfil all requirements of the ELV Directive

» Minimum standards of customer reception


- External sign board containing company name, telephone number and opening days and times
- Clean identified customer reception area
- Quality of telephone reception during opening hours + answering machine when not open during normal opening hours

» Requirements for registration, checking and storing the parts


- Registration of purchased cars and parts
- Registration of the supplier of parts purchased (where appropriate)
- Registration scheme to identify the origin of the parts after removing (where appropriate)
- Proper storage of parts in such a way that the quality will not be influenced
- Procedure to check the functionality of the parts before selling (if possible)

» Sales conditions, administration and guarantee

- Offer of a receipt or invoice for every product sale identifying the part that is being sold
- Written sales and delivery conditions
- Business to business warranty of second hand spare parts and components for at least three (3) months (only on the part, not on labour etc., unless otherwise agreed)
- Procedure for handling complaints from customers
- Consumer warranty as per EU-Directive 1999/44/EC as implemented into national legislation



Spare parts are controlled and quality labelled to ensure that we can deliver the right part every time. And we offer a 3-month guarantee on our parts.



Once the parts have been registered, controlled and labelled, they go into stock for safekeeping until requested by a customer.

NATIONAL AUTOMOTIVE RECYCLING ASSOCIATIONS IN EGARA



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